**How the Suttons Medical Group uses your information to provide you with healthcare- Privacy Notice for Patients**

**This fair processing notice explains how the practice keeps your medical records confidential and complies with the General Data Protection Regulation (GDPR).**

We hold your medical record so that we can provide you with safe care and treatment. We will also use your information so that the practice can check and review the quality of the care we provide. This helps us to improve our services to you. NHS health records may be electronic or on paper, usually a mixture of both and we use a combination of working practices and technology to ensure your information is kept confidential and secure.

Your GP practice records may include:

1. your address, date of birth and contact details
2. details of your appointments, home visits etc
3. notes about your health and any conditions or illnesses you might have
4. details about your treatment and care, including medications
5. results of investigations or tests
6. information from other healthcare providers
* We will share relevant information from your medical record with other health or social care staff or organisations when they provide you with care. For example, your GP will share information when they refer you to a specialist in a hospital. Or your GP will send details about your prescription to your chosen pharmacy.
* Healthcare staff working in A&E and out of hours care will also have access to your information. For example, it is important that staff who are treating you in an emergency know if you have any allergic reactions. This will involve the use of your Summary Care Record. For more information see: <https://digital.nhs.uk/summary-care-records>
* The law requires The Suttons Medical Group to share information from your medical records in certain circumstances. Information is shared so that the NHS or Public Health England can, for example:
* plan and manage services;
* check that the care being provided is safe;
* improve the quality and standard of care;
* prevent illness and infectious diseases from spreading;
* research into the development of new treatments.
* We will share information with NHS Digital, the Care Quality Commission and Public Health England when the law requires us to do so. Please see below for more information.
* We must also share your information if a court of law orders us to do so.
* You have the right to object to information being shared for your own care. Please speak to the practice if you wish to object. You also have the right to have any mistakes or errors corrected.

**Other important information about how your personal data is used to provide your healthcare**

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| **NHS Digital*** NHS Digital is a national body which has legal responsibilities to collect information about health and social care services.
* It collects information from across the NHS in England and provides reports on how the NHS is performing. These reports help to plan and improve services to patients
* This practice must comply with the law and will send data to NHS Digital, for example, when it is told to do so by the Secretary of State for Health or NHS England under the Health and Social Care Act 2012.
* More information about NHS Digital and how it uses information can be found at:

[**https://digital.nhs.uk/home**](https://digital.nhs.uk/home)* All patients who receive NHS care are registered on a national database.
* This database holds your name, address, date of birth and NHS Number but it does not hold information about the care you receive.
* The database is held by NHS Digital
* Telephone NHS Digital on: 0300 303 5678
* NHS Digital sometimes shares names and addresses of patients suspected of committing immigration offences with the Home Office. More information on this can be found here:[**https://www.gov.uk/government/publications/information-requests-from-the-home-office-to-nhs-digital**](https://www.gov.uk/government/publications/information-requests-from-the-home-office-to-nhs-digital)
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| **Public Health*** The law requires us to share data for public health reasons, for example to prevent the spread of infectious diseases or other diseases which threaten the health of the population.
* We will report the relevant information to local health protection team or Public Health England.
* For more information about Public Health England and disease reporting see: <https://www.gov.uk/guidance/notifiable-diseases-and-causative-organisms-how-to-report>
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| **Care Quality Commission (CQC)*** The CQC regulates health and social care services to ensure that safe care is provided.
* The law says that we must report certain serious events to the CQC, for example, when patient safety has been put at risk.
* For more information about the CQC see: <http://www.cqc.org.uk/>
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| **National screening programmes*** The NHS provides national screening programmes so that certain diseases can be detected at an early stage.
* These screening programmes include bowel cancer, breast cancer, cervical cancer, aortic aneurysms and a diabetic eye screening service.
* The law allows us to share your contact information with Public Health England so that you can be invited to the relevant screening programme.
* More information can be found at: <https://www.gov.uk/topic/population-screening-programmes>
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| **Safeguarding** * Sometimes we need to share information so that other people, including healthcare staff, children or others with safeguarding needs, are protected from risk of harm.
* These circumstances are rare.
* We would follow strict practice protocols and procedures in the event we needed to do this and would take professional advice from appropriate agencies.
* We do not need your consent or agreement to do this.
* Please see Lincolnshire wide policies for more information:

<https://www.lincolnshire.gov.uk/lsab/> - Adult safeguarding information<https://www.lincolnshire.gov.uk/lscb/> - Safeguarding children information |
| **Risk stratification**Risk stratification or data profiling tools are increasingly being used in the NHS to help determine a person’s risk of suffering a particular condition, preventing an unplanned or (re)admission to hospital and identifying a need for preventive intervention.* Information about you is collected by a computer program from a number of sources including NHS Trusts or other health and social care services you have used as well as from this GP Practice.
* A risk score is then arrived at through an analysis of your de-identified information using software managed by NHS Trusts and is only provided back to your GP as data controller in an identifiable form.
* Information which identifies you will only be seen by this practice
* Risk stratification enables your GP to focus on *preventing* ill health and not just the treatment of sickness.
* This means we can offer patients additional care or support as early as possible
* Please note that you have the right to opt out of your data being used in this way.
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| **Medicines Management**The Practice conducts Medicines Management reviews of medications prescribed or dispensed to its patients. * This review of prescribed medications ensures patients receive the most appropriate, up to date and cost effective treatments.
* This service is provided to local practices by South Lincolnshire Clinical Commissioning Group
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| **Checking the quality of care - national clinical audits**The Suttons Medical Group contributes to national clinical audits so that healthcare can be checked and reviewed.* Information from medical records can help doctors and other healthcare workers measure and check the quality of care which is provided to you.
* The results of the checks or audits can show where hospitals are doing well and where they need to improve.
* The results of the checks or audits are used to recommend improvements to patient care.
* Data are sent to NHS Digital a national body with legal responsibilities to collect data.
* The data will include information about you, such as your NHS Number and date of birth and information about your health which is recorded in coded form - for example the code for diabetes or high blood pressure.
* We will only share your information for national clinical audits or checking purposes when the law allows.
* For more information about national clinical audits see the Healthcare Quality Improvements Partnership website: <https://www.hqip.org.uk/>

or telephone 020 7997 7370.* You have the right to object to your identifiable information being shared for national clinical audits. Please contact the practice if you wish to object.
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**We are required by law to provide you with the following information about how we handle your personal data.**

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| **Data Controller** contact details | The Suttons Medical GroupLong Sutton Medical CentreTrafalgar Square, Long SuttonLincolnshire PE12 9HBTelephone: 01406 362081Sutton Bridge Medical CentreRailway Lane, Sutton BridgeLincolnshire PE12 9LPTelephone: 01406 350217 |
| **Data Protection Officer** contact details | Suzanne Baxter Compliance Manager (tbc)(until such time as an official DPO is appointed in the locality).Tel: 01406 362081 |
| **Purpose** of the processing | * To give direct health care to individual patients.
* To ensure correct people are invited for screening and that those most at risk will be offered treatment
* To check and review the quality of care. (This is called audit and clinical governance).
* Compliance with legal obligations or court order
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| **Lawful basis** for processing | The processing of personal data in the delivery of direct care and for providers’ administrative purposes in this surgery and in support of direct care elsewhere is supported under Article 6 and 9 conditions of the GDPR as set out below:Article 6(1)(e) ‘…necessary for the performance of a task carried out in the public interest or in the exercise of official authority…’; and Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...” and whenArticle 6(1)(c)..’processing is necessary for compliance with a legal obligation to which the controller is subject…’Healthcare staff will also respect and comply with their obligations under the common law duty of confidentiality, to protect your privacy at all times. |
| **Recipient or categories of recipients** of the processed data | The data may be shared with: * healthcare professionals and employed staff in the practice;
* Other GPs
* NHS trusts/Foundation Trusts/private hospitals
* out of hours services;
* emergency services;
* diagnostic and treatment centres;
* Independent contractors including opticians, dentists and pharmacists
* Clinical Commissioning Group and Commissioning Support Unit;
* Ambulance services;
* Education Service
* Community health services;
* Mental Health Services;
* Social Services;
* Local authorities
* Public Health England and national screening services;
* CQC or General Medical Committee
* NHS Digital and Health & Social Care Information Centre
* Voluntary organisations eg MacMillan
* The Police and Judicial Service
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| **Right to access and correct** | * You have the right to access your medical record and have any errors or mistakes corrected. Sometimes it may not be possible to amend information however a statement can be added to your record to explain that a particular piece of information is not accurate. Please speak to a member of staff.
* We are not aware of any circumstances in which you will have the right to delete correct information from your medical record; although you are free to obtain your own legal advice if you believe there is no lawful purpose for which we hold the information and contact us if you hold a different view.
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| **Rights to object** | * You have the right to object to information being shared between those who are providing you with direct care. This may affect the care you receive – please speak to the practice.
* You are not able to object to your name, address and other demographic information being sent to NHS Digital. This is necessary if you wish to be registered to receive NHS care.
* You are not able to object when information is legitimately shared for safeguarding reasons. It is a legal and professional requirement to share information for safeguarding reasons. This is to protect people from harm.
* There are very limited rights to object when the law requires information to be shared but government policy allows some rights to object
* NHS Digital – you have the right to object to information being shared with NHS Digital for reasons other than your own direct care. You can object to your information being used for research and planning.

 Visit: [www.nhs.uk/your-nhs-data-matters](http://www.nhs.uk/your-nhs-data-matters)* NHS Digital sharing with the Home Office - There is no right of objection to NHS Digital sharing names and addresses of patients who are suspected of having committed an immigration offence.
* Public health - Legally information must be shared under public health legislation. This means that you are unable to object.
* Care Quality Commission - Legally information must be shared when the Care Quality Commission needs it for their regulatory functions. This means that you are unable to object.
* Court order - Your information must be shared if it ordered by a court. This means that you are unable to object.
* For national screening programmes: you can choose to no longer receive an invitation to a screening programme. See: https://www.gov.uk/government/publications/opting-out-of-the-nhs-population-screening-programmes
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| **Notification** | The Data Protection Act 2018 requires organisations to register a notification with the Information Commissioner to describe the purposes for which personal and sensitive data is processed. This information is publicly available on the Information Commissioners Office website [www.ico.org.uk](http://www.ico.org.uk)The Suttons Medical Group is registered with the ICO |
| **Retention period** | GP medical records will be kept in line with the law and national guidance. Information on how long records are kept can be found at: <https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016> or speak to the practice. |
| **Right to complain** | You have the right to complain to the Information Commissioner’s Office. If you wish to complain follow this link <https://ico.org.uk/global/contact-us/> or call the helpline **0303 123 1113** |
| **Data we get from other organisations** | We receive information about your health from other organisations which may be involved in providing you with health and social care. For example, if you go to hospital for treatment or an operation the hospital will send us a letter to let us know what happens. This means your GP medical record is kept up-to date when you receive care from other parts of the health service. |